

UPDATED



15 March 2020

Like everyone in our community, all of us at Luna's House have been closely monitoring the emergence of COVID-19 ("coronavirus"). With the number of confirmed cases of COVID-19 steadily increasing and the subsequent elevated risk to citizens, we have had a lot to consider regarding the safety and well-being of our volunteers, their families, and our clients and supporters. The Luna's House facility remains open to our boarding clients, retail store customers, and to our amazing volunteers.

However, as of Monday, March 16, 2020, we will not be open to the general public, as we feel it is important to do our part to flatten the curve of the COVID-19 pandemic.

WHAT WE ARE DOING

-As always, alcohol-based hand sanitizer is available for use in the majority of rooms in our facility. We also offer anti-microbial soaps in all restrooms and laundry/food prep rooms.

-We encourage volunteers to refrain from unnecessary physical contact with one another, and to temporarily limit their physical contact with our rescue animals.

-We are asking volunteers to remain at home and not come to our facility if they or someone in their family/ household is feeling ill. Volunteers should contact the appropriate Volunteer Coordinator (and/or our front desk) to let us know they are not able to come in for their scheduled shift if they are feeling sick.

-In addition to the routine cleaning and disinfection of our facility, additional daily cleaning protocols are being instated in all areas of our building.

WHAT YOU CAN DO

Practicing good hygiene can help to limit the spread of viruses in our community. The current recommended precautions to avoid exposure to COVID-19 are the same precautions you would take to avoid the flu or other similar illnesses:

-Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.

-Avoid touching your eyes, nose and mouth with unwashed hands.

-Avoid close contact with people who are sick.

-Stay home when you are sick and call ahead when seeking medical care. If you are experiencing the flu or other similar illness, remember that you should not return to work or school until you have been fever-free without the use of fever-reducing medication for at least 24 hours.

-Cover your coughs or sneezes with a tissue and then throw the tissue in the trash; if tissues aren't available, cough or sneeze into the inside of your elbow.

-Clean and disinfect frequently-touched objects and surfaces.

For more information, please visit <https://www.cdc.gov/coronavirus/2019-ncov/summary.html>

Luna's House will continue to monitor the developing situation with the COVID-19 virus and will provide updates accordingly. We hope that you and yours remain happy & healthy, and we look forward to continuing to work with you to save and better the lives of companion animals in our community.

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